



**TABOR VILLAGE**  
Providing Care from the Heart

March 25th, 2020

Dear Tabor Village Family and Friends:

We know this has been a challenging time for many, but please know that every policy, procedure, and protocol we put in place is not only in accordance with our Provincial Health Officer, but even more so to keep your loved ones in our care safe and protected. Your family is our first priority and it's our privilege to serve both them and you.

**Beginning Friday, March 27th**, there are new policies around gifts and deliveries. We will be softly implementing this, but come Friday, there will be no wiggle room with any of the below.

New research\* indicates that COVID-19 can live for up to 3 days on hard surfaces like plastic and metal, and it can live up to 24 hours on cardboard/paper. Therefore:

- Fast food and any perishable food deliveries will no longer be accepted at any Tabor Village residence. We have plenty of good, healthy food available for all residents.
- Laundry will no longer be allowed to leave the building to be done by family members and returned to residents/tenants. Staff will help residents or tenants who are unable to do their laundry themselves.
- Deliveries of letters or cards will be held for 24 hours before they are delivered to residents. We strongly encourage you to email letters, artwork, or pictures for your loved ones to Miriam at [mbozman@taborvillage.org](mailto:mbozman@taborvillage.org) where they will be printed and distributed more quickly.
- Care packages or products must be thoroughly sanitized before they are delivered to residents. If there are any paper or cardboard products in the care package, they will be removed and stored for 24 hours before they're delivered to your loved one. Please take this waiting period into consideration when delivering products to ensure your loved one does not run out of necessary items.

Thank you again for helping us put the safety of your loved ones first. This truly is a team effort and we greatly appreciate your support throughout this difficult journey.

Sincerely,

Dan Levitt, MSc., CHE  
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\*Source: New England Journal of Medicine [https://www.nejm.org/doi/full/10.1056/NEJM2004973?query=featured\\_home](https://www.nejm.org/doi/full/10.1056/NEJM2004973?query=featured_home)