



TABOR VILLAGE

Providing Care from the Heart

March 27, 2020

Dear Tabor Village Family and Friends:

This letter is to share with you an update on the current status of the COVID-19 pandemic response plan with the goal of keeping you informed of how together we are protecting the health and safety of older adults living at Tabor Village and the employees who provide care and support to them.

Working in One Health Care Site

The Provincial Health Officer has issued Orders which result in staff members only working in one health care site. Tabor Village has been advocating for this change in employment practice to reduce the risk of spread between health care sites. The process for implementing these changes has been initiated at the provincial level. Staff members who work at multiple sites will have the option to choose which site they would like to work. Once decisions have been made staff will be allocated to one cohort for each health care site.

This change will make a long term impact to reduce the spread of infections such as Influenza and reduce future outbreaks of infectious diseases. Each Influenza season seniors across Canada living in long term care are at heightened risk of transmission infections from visitors, families and staff members. Please join us in supporting these necessary steps to protect the well-being and safety of older adults and those who care for them during the COVID-19 pandemic and in the future.

Therapeutic Recreation

Where possible, programs have been modified to account for the different requirements of spread prevention such as onsite walking clubs limited to five tenants at Tabor Court and maintaining 10 feet distance from each other, as well as Osteo Fit exercise with wider spaces in between participants. In complex care, adapted activities have included programs like BINGO where the hallways and doorways have been transformed into a games room. Physical distance can in fact bring seniors closer together. These and other innovative approaches to the current pandemic have gained much interest to Tabor Village's Facebook page. If you have not already, like and follow us!

Thank You

Tabor Village is grateful to the family members that have reached out to us to send positive feedback on your loved one's living experience. Staff members are very thankful to receive your compliments especially at this critical time. Please keep on reaching out to us in this way.

Making the Connection

Reach out to your loved one living at Tabor Village through various ways as much as possible, such as a telephone call, Skype, FaceTime, or sending artwork or cards electronically or by regular mail. Families and friends have been reaching out to older adults in a variety of innovative ways including visiting from outside through the window looking into the senior's room and communicating more than six feet apart.



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Doing the Right Thing

As you have heard repeatedly from the Provincial Health Officer, we need to continue to practice physical distancing, good hand hygiene and not touching our faces. It is Tabor Village's expectation of all staff members to continue these practices 100% of the time at work and 100% of the time at home. As family members and friends of Tabor Village, you are encouraged to do the same. Stay home as much as possible. Your family and friends are depending on you to be healthy and ready to help others as you always do. We know that you are depending on employees to be there for your loved ones. We will continue providing incredible care in the months and years ahead. The broader community is relying on Tabor Village to be there for them when they in the future might need assistance with living as they age.

Thank you for everything you are doing during the global pandemic to ensure the health and safety of everyone you know. It is the right thing to do and something we must do.

GET ALL THE LATEST COVID-19 NEWS AT OUR NEW WEB PAGE!

Catch all the latest news and updates on our response plan and send your letters, photos, and artwork electronically to your loved one! This was created specially for YOU because we care about you and your family just as much as we care about your loved one who resides here. Visit us at [taborvillage.org](https://www.taborvillage.org) today.

With the sincerest of appreciation,

Dan Levitt, MSc., CHE
Executive Director
dlevitt@taborvillage.org
604-859-8715 ext. 102